

Handy Man Hiring

Discussion

Please watch my presentation “Handyman_records.pptx” that gives information of the selected problem, the main aims of the proposed solution and the possible limitations of the work.

Feedback

Hi Anton

Thanks for your presentation and I am the class certainly enjoyed it. Here is a summary of the feedback made by different members of the class but you would want to consider before completing your broad aims and objectives. Obviously this is a starting point for you because when you actually speak to the business they will have an awful lot of their own ideas on what they going to need which would probably trump any pre-existing ideas.

Below is a list of what the class thought the handyman business would probably need:

1. To be able to enter store edit and search through all customers
 2. To be able to find all jobs done for a specific customer
 3. To be able to enter edit and search through all staff
 4. To be able to find all jobs done by a specific member of staff.
 5. To be able to book jobs to avoid double booking of staff.
- I think it's probably not a great idea to allow customers to make bookings, rather a member of staff should make the bookings on the system.
 - We like the idea of a payroll system and it will doubtless be very useful to the business
 - Whilst the stock control system sounds like a good idea I'm not sure it would be appropriate just for individual tools and equipment, although it may be that they'll have a lot of other staff they would need to have stock control e.g. fertilizers, seeds et cetera

M Dulake

Following the presentation my teacher and friends provided me with some feedback about my project proposal.

Here are my responses to my colleagues' feedbacks:

1. Could you explain how storage of customer and staff details will work?

I shall be adding the possibility to store, edit and search through customers. It will also be possible to store, edit and search for staff but only by the owner of HandyMan Hire. This will be made possible by an algorithm that will check the ID of the user who is trying to access staff details.

2. How will the search functions work?

Customers will be able to find jobs done by a specific member of staff, thus allowing them to see their options clearly and make selecting a staff member more effective. Additionally, a staff member will have the ability of finding all jobs done for a specific customer therefore allowing them to keep better track of services.

3. How will double booking of staff be avoided?

Double booking of staff will be avoided by a validation that will check whether or not a staff member has already been booked for a service on that specific day. This will avoid any inconveniences for customers and staff and also stop any errors in the systems.

Here are my responses to my teacher's feedback:

1. I think it's probably not a great idea to allow customers to make bookings, rather a member of staff should make the bookings on the system.

I agree, to do this I shall only allow users who have a staff ID (i.e. The staff) to make these bookings, however, this will require customers to go to the company to create these bookings.

2. Whilst the stock control system sounds like a good idea, I'm not sure it would be appropriate just for individual tools and equipment.

Instead of having a stock control system for staff members tools and equipment, it will instead hold details of single use supplies such as nails, screws, masking tape, etc. However, this will mean that staff members must provide and maintain their own tools and equipment for all of their jobs.